



SKC Inc.
863 Valley View Road, Eighty Four, PA 15330-8619
Phone: 800-752-8472 Fax: 724-941-1369
E-mail: skcservice@skcinc.com

RMA No. _____

SKC Service Request for Instruments

1. Shipping Address and Contact Information for Return Shipment

Company _____ SKC Customer Account No. _____
Address _____ Phone No. _____
City _____ State _____ Zip _____
Email Address _____ Attention _____

Return via: ☐ Ground ☐ Next Day ☐ Second Day ☐ Other ☐ Collect

Preferred Carrier: ☐ FedEx ☐ UPS ☐ No preference

Shipping Account No. _____

2. Billing Address and Contact Information ☐ Same as shipping address above

Company _____ Phone No. _____
Address _____ Fax No. _____
City _____ State _____ Zip _____
E-mail Address _____
Attention _____

3a. Payment Information

- ☐ Purchase Order Number
Net 30 to accounts with existing credit only.
☐ Credit Card

3b. Equipment and Service Details

Select Product:	Serial Number:
Select Product:	Serial Number:
Select Product:	Serial Number:
Select Product:	Serial Number:
Select Product:	Serial Number:
Brief Description:	



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Basic Service

Basic service includes inspection and evaluation of battery and pump performance. If possible, pump will be recalibrated to factory condition. Pumps should be in working order and free of major defects such as cracks or missing parts. A certificate with all test results will be issued at the end of the service.

If the pump fails testing or requires replacement parts, the pump will automatically receive Full Service. If the pump requires parts not covered under Full Service, SKC will contact you for authorization before proceeding.

Eligible pumps include: AirLite • Pocket Pump • XR5000 • Pocket Pump TOUCH • AirChek TOUCH • 44XR • PCXR4 • PCXR8 • QuickTake 30

Basic Service Fee.....\$ 150.00/ea

Full Service

Full Service includes all services performed in Basic Service plus inspection, replacement of expendable parts including stack if needed and recalibration.

Full Service does **not** include motor, battery, or control board replacement; additional fees will be added for these components. SKC will contact you for authorization prior to replacing these parts.

<u>Equipment</u>	<u>Price</u>
220 Series Pocket Pump TOUCH.....	\$ 325.00
220 Series AirChek TOUCH, Connect, Essential, Essential+	350.00
224 Series AirChek 52, 44XR, XR5000.....	275.00
224 Series PCXR8.....	325.00
224 Series PCXR4.....	300.00
222 Series Low Flow Pump	275.00
210 Series AirChek 2000.....	325.00
210 Series Pocket Pump	300.00
110 Series AirLite Pump	225.00
100 Series Leland Legacy Pumps*.....	325.00*
QuickTake 15 Pump	325.00
QuickTake 30 Pump*	530.00*

* QuickTake 30 and Leland Legacy pump stacks contain the motor; therefore, an additional fee will be added to the above price if the stack must be replaced in these pumps.

Standard services are typically completed within 10 to 15 business days upon receipt.
Pumps with lithium ion batteries require special handling so shipping method restrictions may apply.

Rush Service – May Be Available Upon Request. Call SKC at 800-752-8472 or email skcservice@skcinc.com to finalize rush order arrangements if not finalized during initial service arrangements. Rush requests incur a \$75.00 fee per unit in addition to standard rate.

Additional Services

<u>Equipment</u>	<u>Price</u>
223 Series 5-Station Chargers	\$ 125.00
770 EPAM, HAZ-DUST I and IV.....	Contact SKC for Pricing
Inspection Fee, Chargers, Batteries and Accessories.....	42.00

For equipment not listed above, contact SKC for authorization and approximate costs before shipping.



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Acknowledgement

By Signing this form, customer agrees that they:

- Confirm all billing, shipping, contact information included on this form is accurate.
- Authorize SKC Inc to charge the current calibration rates included on this form and freight costs.
- Understand optional calibration services incur additional fees in addition to the standard rates and authorize SKC Inc to include those additional fees.
- Understand if any charges exceed the listed rate that SKC will contact them for authorization prior to performing additional services.
- Understand that providing credit card information constitutes authorization of payment by credit card for services performed and freight costs.
- Agree if a purchase order is being used for payment that a revised PO including any additional costs that exceed the list rates will be provided upon request.
- Understands that SKC reserves the right to refuse to perform service on equipment or apply an additional \$100.00 cleaning fee to equipment that is excessively dirty upon receipt.

☐ I agree to the terms and requirements set forth in this document *(required)*.

Sign: _____

Date: _____



Your return package must include:

- Signed SKC Decontamination Form



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SKC Decontamination Form

A Decontamination Form must be completed and returned with the equipment to be serviced or calibrated and with all SKC rental equipment.

MANDATORY REQUIREMENTS FOR SKC SERVICE OR CALIBRATION:

- Signed SKC Decontamination Form to ensure the safety of SKC employees
- Properly completed SKC Service or Calibration Request Form

SKC is committed to the safety of SKC employees who will be handling this equipment. ***Failure to include this form with equipment submitted for service or calibration will delay processing the service.***

1. **Decontaminate** this equipment before returning to SKC. At a minimum, wipe the external case with a pre-packaged, moistened, disinfecting wipe.
2. **Label** the box with the SKC return label (rentals) or return material authorization (RMA) number (service or calibration).
3. **Review** the following contaminants and sign your name confirming that the equipment being sent to SKC is **not contaminated** with the following*:
 - Asbestos or other fibers
 - Acids/caustics
 - Solvents
 - Dusts/mists
 - Radioactive materials
 - Biological hazards

* Customers may be asked to provide scientific evidence to verify equipment has not been contaminated with the above hazards. SKC reserves the right to refuse service or calibration of any equipment that appears to be contaminated or to charge rental customers the replacement cost of equipment that is returned to SKC contaminated. Failure to include this form with returned SKC RENTAL EQUIPMENT may result in charges for additional rental time. SKC reserves the right to charge a \$100.00 cleaning fee to any equipment that is excessively dirty upon receipt.

Signature _____ Name _____

Company _____

Phone No. _____ Fax No. _____

Serial No. _____ Model _____